



Valid from 1 April 2023 to 31 March 2024

GUIDE FOC POLICY

- 1 x FOC Bonafide Tour Guide/Escort for 15+ paying passengers
- Groups under 15 paying passengers - 50% discount off retail rate (non-commissionable)

CANCELLATION POLICY

- 100% cancellation fee applies to tours of 2 days duration and longer, if cancelled 72 hours prior to departure or no shows.
- 100% cancellation fee applies to day tours, if cancelled 24 hours prior to departure or no shows.

Any requests outside of the above conditions are required to be negotiated in advance with the Sales & Marketing Department, prior to travel.

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